

Qaraah went to attend a job interview. The employer was observing her mannerisms very keenly. When she asked Qaraah how many years of experience she had looking after children, Qaraah lied and replied three years although she had no experience. However, the employer read her body language and did not select her for the job.

What is the above passage about?

- The employer is very smart
- Qaraah is a liar
- The body does not lie
- You can't get away with lies

Sabr asked Rashida whether she had completed her task. Rashida flew into a rage, and told Sabr she had no right to check when Rashida realized that Sabr had actually come to invite her for a break, she felt very foolish. She realized that her stressed nerves, and she apologized to Sabr. She also realized that she needed a long break from her hectic work schedule.

The main idea in the above passage is that it's good to apologize and start over.

- TRUE
- FALSE

Sana has a fascination for colours. She has water colours, pastel colours, pencil colours, fabric colours, etc. She loved to draw and her teachers appreciated a lot for her talent by her teachers.

What is the main idea of the passage?

- Sana's talent
- Sana's fascination for colours
- Sana was appreciated by her teachers.
- Sana has pastel colours.

It is Ayesha's last day at work today. She has to complete many formalities such as meeting the human resources manager for an interview, handing over her keys to the administration department and clearing her desk. Her colleagues have decided to throw her a party before she leaves in the evening.

What is the main idea in the above passage?

- Ayesha's farewell
- List of formalities to be completed on the last day of work
- Ayesha's last day at work
- Ayesha's meeting with the human resources manager

Jameel quit his job recently. He was against some of the practices of the company. According to Jameel, these practices were against his idea of ethical business transactions.

What is the main idea in the above passage?

- Ways of avoiding unethical business transactions
- Jameel's dilemma
- Jameel's resignation
- Business ethics

Anita works as a customer service executive. She receives many phone calls each day. Some customers are very rude and even yell at her. She remains calm and listens patiently to all their issues. She logs in the customer details along with the issues and passes it on to the concerned technicians.

Which of the following is the most appropriate title for this passage?

- The rude customers
- Dealing with difficult people
- Anita, the role model
- Customer service executive

RST Computers has a fixed procedure for buying computers. The company places an advertisement in all the leading papers and seeks quotations from interested vendors. After reviewing the quotations, the most suitable vendor is selected.

What is this passage about?

- Suitable vendor
- Procedure to buy computers ✓
- The advertisement
- Vendor quotations